



## Contactless Tuckshop Ordering for Schools



Mobile App for School Point of Sale

## Sensei Credit Wallet – Information for parents

With Sensei Credit Wallet, no cash or card is required for a student to make an over the counter order at the Tuckshop.

Students are initially identified by their First name, Grade and Class number.

Students are then visually matched to their profile picture on record.

It is essential that the Student profile photo in the app clearly shows a close up of the head and shoulders, preferably on a single colour background with no other persons in the frame.

We recommended the use of school students individual profile photos.

Please refer to the examples shown.

If you plan to use the Sensei Credit Wallet - Please update your student's profile image with an appropriate photo in the app.



Orders are placed securely through the Sensei POS App, and purchases are debited against your Sensei Account Credit Wallet Balance. To restrict spending, don't forget to set the Daily Spend Limit on your students profile.

Use of the Sensei Credit Wallet incurs a 2% credit card transaction fee, charged to the parent. The final Credit Wallet balance reflects the deducted costs.

Example: Add \$10 Credit = Available Balance of \$9.80

### How to Add Money to your Credit Wallet

- Login to the Sensei Tuckshop App
- Click the setting cog icon top right
- Click Wallet
- Select your school name
- Click the plus icon to add money to your Credit Wallet
- Enter the amount you wish to add as credit and select the card for payment.

Watch the **Payment Method** video on our support page: <https://sensei.school/support/#videos>